SNAPFULFIL™
Warehouse Management System



Remote Implementation WMS

Saving you time, money and resource

SNAPFULFIL™

Pioneering software delivery

Agility and being able to pivot seamlessly to meet unexpected headwinds – such as that faced with a global pandemic – has never been more important. And technology is the enabler. For warehouse logistics, investing in cloud-based WMS is now a standard requirement. But how do you overcome the challenges in a world where margins are tight, resourcing and time is at a premium and travel restrictions are here for the foreseeable future?

The answer is Remote Implementation (RI) – a quality, reliable and customer-focused software delivery method and 'go live' process even while navigating challenging remote work requirements. This guide will set out how the SnapFulfil RI program allows our WMS to be onboarded from anywhere in the world, while producing exactly the same positive results in adoption and use as traditional on-site engagement, while maintaining an industry leading speed of 30 – 60 days.

How does **RI** work?

SnapFulfil's RI program is a formal, approved document that guides both project execution and control and from the outset makes all stakeholders and personnel aware of the key milestones to be achieved and signed off along the way. It provides tailored virtual support, including regular online training and status meetings, to ensure new teams are able to access and rigorously test the system, meeting strict go-live deadlines.

The first remote projects were successfully completed in early 2020, but the pandemic has really accelerated its acceptance and demand – and it works so well because SnapFulfil's sophisticated rules-based engine is extremely configurable. Multiple implementations can also be handled at any given time, which means a much lower cost to the client and highly customizable user experience and convenience.





"The SnapFulfil attention to detail is first rate and very personalized and you would never guess RI is a relatively new concept. It seems like they've been doing it all their working lives, it's so slick and efficient. I can't believe they'll ever see the need to do on-site implementation again."

Watch Gang's SVP Operations, Sam Christian

Checklist to **successful RI**

Follow our checklist to guarantee a successful RI, which starts with our project managers getting a holistic view of your warehouse. It's also important to note that flexibility is built in to suit different levels of specification and launch timescales, plus enhanced remote support can be provided before and after go live and depending on operational wants and needs:

VIRTUAL WAREHOUSE TOUR VIDEO INCLUDING COMMENTARY

- DC layout - show each relevant area of activity, inside and out, including: receiving, pallet storage, item storage, picking, packing, marshalling, shipping. Please also include a steady, clear shot of location address labels and an explanation of their format.
- Product type - this should include all types of product and how they are stored, including any liquids and foods with special storage requirements, as well as packaging, picking containers and pallet types in use.
- Operational activity - we need a full overview of the focus and scope, including key information on receiving (delivery/ stock), pallet movement and processing, picking operation and controls, pick face replenishment management and the likes of ERP interactions and details on key user staff.

TESTING & TIMELINES

- Solution configuration - internal configuration and testing can now begin, which includes the early validation testing of any interfaces, in line with the detailed technical infrastructure requirements of the warehouse and its RF scanning equipment.
- Project timeline - then we're able to specify deliverables and dates, including go live milestones, to ensure full understanding and allocation of time and resources for all activities to be completed (site clear downs, integration switches, stock taken, etc) and a clear and unwavering view of essential activities to hit the launch date.

GO LIVE PREPARATIONS

- Tailored staff training - includes a series of remote web conferencing sessions, plus detailed training documentation, modules and configuration practice homework.
- Rigorous testing - subsequently, the client has access to the fully configured SnapFulfil solution from within the warehouse, both office-based and RF functionality, and spends a minimum of five days, where key users run through and final test the entire solution in readiness for live operation.

POST LAUNCH REVIEW

- Lessons Learned - it's constantly evolving and improving too, with an open and honest review on completion – to make future implementations even smoother. This collaborative approach further facilitates mutual trust and respect.
- Scaling up - SnapFulfil's RI program also includes additional change, communications and risk management plans and stages, as required, for its larger enterprise clients.

"SnapFulfil's project management and remote onboarding teams are extremely professional, knowledgeable, proactive and easy to work with. We're really pleased with the outcome of the remote integration - we can now provide access to even more SKUs for our partners without impacting our fulfillment costs or accuracy."

Truepill's SVP Consumer Health and Business Operations, Sumit Kadakia



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Want to find out more about SnapFulfil's RI program?

This guide offers just a 'snapshot' of the benefits of RI and SnapFulfil WMS. If you'd like the expert insight of our team, simply give us a call or send us an email and we will be happy to discuss your warehouse management needs.

Email: **info@snapfulfil.com** or visit **www.snapfulfil.com**